



Triumph is one of the world's largest intimate apparel companies. It enjoys a presence in over 120 countries with the core brands Triumph® and sloggi®. Globally, the company serves 40,000 wholesale customers and sells its products in 3,600 controlled points of sale as well as via several own online shops. The Triumph Group is a member of the Business Social Compliance Initiative (BSCI).

Learn more about Triumph on:

[www.triumph.com](http://www.triumph.com)

[www.linkedin.com/company/triumph-international/](http://www.linkedin.com/company/triumph-international/)

Our IT SSC Department located at the office in Munich (Germany) is looking for a highly motivated

## **Head of IT Infrastructure & IT Services (f/m) (100%)**

### **Roles & Responsibilities:**

- Working with IT and executive leadership to establish a strategy for ensuring a stable, secure, and cost-effective infrastructure
- Managing daily IT infrastructure operations to ensure high availability, including job, event log, and data center monitoring
- Leading the infrastructure modernization and simplification effort including transition to Cloud services
- Overseeing all incidents on the area of infrastructure and end user devices resolution, ensuring they are resolved efficiently while working across functions and providing strategic input to ensure any underlying issues are fully remediated
- Providing direction on what emerging technologies should be incorporated into infrastructure products and services to successfully deliver overall technology strategy
- Developing and instantiating technical policies, standards, and standard operating procedures
- Managing vendor relationships
- Handling and carrying out established departmental budgets and goals
- Leading, managing and coaching the team

### **Your ideal profile:**

- Master degree or bachelor in engineering, business, finance, economics, IT or equivalent
- 8-10 years of experience in IT infrastructure, networking, cloud journey, telecommunications and end user support
- At least 4 years of proven people management experience



- Demonstrated experience in both planning and execution roles in complex technology environments
- Knowledge of monitoring tools like Solarwines, networking Cisco and Service Now or other tools (Dynatrace, Nmon)
- Experience in budget planning and financial management
- Excellent Ms Office skills
- Fluent English
- Ability to work proactively and independently with strong pragmatic approach
- Team player with very good communication, interpersonal and analytical skills

We offer an opportunity in a fast paced organization which gives those looking for a challenge the possibility to grow with the company and shape the future.

We are a family owned company with strong values, operating at a global level with key markets in Germany, Japan and China - where our iconic brands, Sloggi and Triumph, continue to delight our consumers.

Triumph Group is committed to employing a diverse workforce. Qualified applicants will receive consideration without regard to race, color, religion, sex, national origin, age, sexual orientation, gender identity, gender expression, veteran status, or disability.

If you are seeking a great opportunity to develop your career, please send us your application letter and CV in English, diplomas and expected salary range by clicking on Apply.